Ancillary Network Contracting and Credentialing Information Form

Point32Health

Harvard Pilgrim Health Care TUFTS Health Plan

This application is specific to non-behavioral health providers. For BH please reference this form.

Harvard Pilgrim Health Care/Tufts Health Plan requires information about your facility/organization in order to fully evaluate your application to become a participating provider and join our network.

Accreditation and Certification Information

Note: Please include accreditation certificate information and license (**when applicable**). To access submission information required for **all specialties** refer to the Harvard Pilgrim Health Care Required Credentialing Documentation or Tufts Health Plan Required Credentialing Documentation.

Please select applicable plans for which you would like to be credentialed

Harvard Pilgrim Health Care

Please submit to our Provider Processing Center at ppc@point32health.org or fax to 866-884-3843.

☐ Harvard Pilgrim Health Care Commercial products

Tufts Health Plan

For providers in states other than Rhode Island, please email to AncillaryNetworkContracting@point32health.org or fax to 617-673-0909. For Rhode Island providers, please email to Provider_Information_Dept@point32health.org.

☐ Tufts Health Plan Commercial

☐ Tufts Health Public Plans: ☐ Tufts Health Direct ☐ Tufts Health RITogether ☐ Tufts Health Together ☐ Tufts Health One Care

☐ Tufts Medicare Preferred HMO/PPO ☐ Tufts Health Plan Senior Care Option (SCO)

Facility/Organization Specialty (*please check all that apply*)

- Acute Rehabilitation Facility*
  - LTAC (Long term Acute Care)
  - IRF (Inpatient Rehabilitation Facility)
- Ambulance Service
- Ambulatory Surgical Center*
- Assisted Reproductive Therapy (ART)/IVF*
- Audiology Group+
- Cardiac Rehabilitation Services
- Chiropractic Group+
- Dialysis*
- DME
  - Customized Equipment
  - Manufacturer of Medical Supplies
  - Medical Supplies
  - Oxygen and Respiratory Equipment
  - Orthotic/Prosthetic Supplies
  - Wig
- Early Intervention
- Home Care*
- Home Infusion*
- Hospice*
- Laboratory/Genetics*
- Occupational Therapy Group*
- Physical Therapy Group*
- Radiology/Diagnostic Imaging Facility*
  - CT
  - MRI
  - PET
  - Ultrasound
- Registered Dietician Group+
- Skilled Nursing Facility*
- Sleep Laboratory*
- Speech Therapy Group*
- Urgent Care*
- Other (*specify*):

**require credentialing*

+*Please note, individual practitioners must complete an HCAS form and submit a credentialing application at proview.caqh.org.*

Facility/Organization Information

Physical Location (*address where services are rendered, if applicable*)

If you have additional physical locations, please attach a separate list including address, phone, contact name, TIN, NPI and Medicare Certification Number for each location.

Facility name

Street Suite

City, State, ZIP

Phone (*this will be used in the Provider Directory*) Fax

Email Website

Contact (*name, title and email address*)

Service hours: Mon Tue Wed Thu Fri Sat Sun

Handicap access? Yes No

American with Disabilities Act (ADA) compliance (*please check all that apply*)

- Staff receives ADA-compliance training
- Facility can accommodate people who are physically disabled (e.g., accessible parking, wheelchair access to building)
- Facility allows wheelchair access to exam rooms
- Facility can accommodate people who are intellectually/cognitively disabled (e.g., on-site staff to explain instructions)
- Facility can accommodate people who are blind or visually impaired (e.g., service animals allowed, Braille directions available)
- Facility can accommodate people who are deaf or hard of hearing (e.g., American Sign Language or written instruction available)
- Facility is accessible by public transportation (e.g., bus, subway or commuter rail)

Are translation services available? Yes No

Languages other than English at this location

Tax ID # Medicare # (*used to bill Medicare claims*)

NPI # Do you submit claims via: UB-04/837I CMS-1500/837P

Does your facility bill under any other Tax ID or NPI numbers Yes No
(*if yes, please attach a separate list of numbers, payment names and addresses*)

Facility-specific Information (*Provide all information that applies to your facility, if applicable.*)

Facility Medicaid certification # Facility Medicare certification #

Number of Medicaid beds: (*if applicable*) Skilled Nursing Facility Acute Rehabilitation Facility

Legal Notice Address (*Who is responsible for legal notices?*)

Legal business name

Title of person who notices should be addressed to

Street Suite

City, State, ZIP

Phone Email

Contact *(name, title and email address)*

Signatory Authority

To allow us to draft the agreement with the current information, please provide the name and title of the person authorized to execute (sign) the Harvard Pilgrim/Tufts Health Plan agreement.

Please print the name of the person authorized to sign the Agreement

Please print the title of the person authorized to sign the Agreement

Payment/Remittance Address

Payment name (*name should appear exactly as on 1099 forms and claim forms*)

'Remit to' street Suite

City, State, ZIP

Phone Fax

Acute Rehabilitation Facility
Please provide name of ambulance provider used for non-emergent transports

Ambulance
Types of Transport Service: Wheelchair Emergent Non-emergent

Service area

Ambulatory Surgical Center
Please indicate what type of procedures are performed at your ASC (e.g., orthopedic, endoscopy, colonoscopy, eye, etc.)

Please attach a list of the physicians/clinicians who provide anesthesia, laboratory, pathology, and/or radiology services referred to or provided in conjunction with your operation (please provide name, address, TIN, NPI, and phone number). These physicians/clinicians must participate in the Harvard Pilgrim/Tufts Health Plan network.

Long-term services and supports (LTSS) *Complete all information that applies to your facility, if applicable.*

Does your organization offer LTSS coordination? Yes No

If yes, the number of long-term support coordinators available?

LTSS organization type?

Aging services access point (ASAP) Independent living center (ILC) Recovery learning community (RLC)

Skilled Nursing Facility
Please provide name of ambulance provider used for non-emergent transports

Credentialing (*Who is responsible for credentialing questions and future recredentialing outreach?*)

Name Title

Mailing address:

Street Suite

City, State, ZIP

Phone Fax Email

Statement of Understanding

I hereby certify that the information given in the enclosed document is accurate. I shall immediately forward to Harvard Pilgrim Health Care/Tufts Health Plan written notification of any modifications, corrections or changes to such information.

The facility agrees to provide ongoing recredentialing data as requested by Harvard Pilgrim Health Care/Tufts Health Plan.

Signature

Print name and title

Facility name

Date

Required Credentialing Documentation

To ensure your application is processed in a timely fashion, please submit the required applicable documents as outlined below. Please note this does not include Behavioral Health.

Please attach the following **required** documents:

Accreditation

If your facility is accredited:

- Copy of the most recent accreditation certificate which includes the effective date and expiration date i.e.: TJC (aka The Joint Commission), CARF, CHAP, DMEPOS, UCAOA (Urgent Care Association of America) etc.
- Also provide the following, if applicable, to your accreditation status.
  - Decision report/letter
  - Written progress report
  - Letter from accreditation agency removing any corrected recommendations/deficiencies, if applicable

If your facility is NOT accredited:

- Provide the most recent Department of Health (DPH/CMS) survey report, (must be within 3 years, if applicable to your survey status)
- Follow-up letter of acceptance from the DPH (for corrective action plans) or in lieu of the survey report, a letter from the DPH or applicable state agency which shows that the facility was reviewed and indicates that all deficiencies have been corrected and it passed inspection
- Complaint surveys

Licensure/Other

- If your facility is required by the state in which you provide services to be licensed, please submit a copy of the most current state license (if license is not current, provide a letter from the DPH indicating the facility's licensure status).
- If you are not required by the state to be licensed please indicate on your application.

Providers	Required Documentation
All	Completed & Signed W-9
Clinics & Free Standing Urgent Care/ Walk-in Centers	Provide us with your Medicare PTAN#.
Radiology	Provide a copy of the state issued Radiation Control Program Certificate or Clinic license.
Laboratory	Provide a copy of state license and copy of CLIA certificate.
Skilled Nursing and Acute Rehabilitation Facilities	Provide a copy of the current state license, accreditation, or Department of Public Health Survey results including the Plan of Correction acceptance letter if applicable.

For more information, access the Harvard Pilgrim Health Care Required Credentialing Documentation or Tufts Health Plan Required Credentialing Documentation.